



Posters: Category 1 - Engage Patients and the Public in Improving Care

Author

101	Patient Led Feedback Forums	Mr. Daryl Bell, Kingston General Hospital / Ms. Angela Morin, Kingston Health Sciences centre
102	Treatment Choice in Renal Care: Evaluating Patient Experiences with Shared Decision-Making	Ms. Kerry Bruner, CCO Ontario Renal Network / Ms. Suzette Llacer, CCO Ontario Renal Network
103	Publishing Emergency Department Wait Times in the Waiting Room - Implementation and Evaluation of a Co-designed Patient-centered Solution	Dr. Samantha Calder-Sprackman, University of Ottawa/The Ottawa Hospital
104	Hiring for Attitude: Engaging Patients in Recruitment Identifies Candidates with the "Right Stuff"	Mr. Saleem Chattergoon, Michael Garron Hospital / Ms. Sarah Coppinger, Michael Garron Hospital
105	Exploring Patient Perceptions of Barcode Enabled Medication Administration	Mrs. Carrie Clark, Centre for Addiction and Mental Health / Mrs. Heather Sulkers, Centre for Addiction and Mental Health
106	Transforming Care Together	Mrs. Valentina Constantinescu, St. Joseph's Healthcare Hamilton
107	Partnering with patients to improve after-hours care	Mrs. Sam Davie, St. Michael's Hospital Academic Family Health Team / Dr. Tara Kiran, St. Michael's Hospital Academic Family Health Team
108	Transforming care for patients and caregivers by implementing a cancer patient support line	Mr. Bill Davies, The Ottawa Hospital
109	Effectively engaging patients to co-design a provincial newborn jaundice parent education brochure	Ms. Doreen Day, Provincial Council for Maternal and Child Health
110	Using Deprescribing Guidelines and Tools to Support Providers and Engage Patients and the Public in Improving Care	Dr. Barb Farrell, Bruyère Research Institute and CT Lamont Primary Health Care Research Centre / Ms. Hannah Irving, Bruyère Research Institute
111	Empowering the Patient at The Shoulder Centre: A two-year experience of Patient Reported Outcomes Measures (PROMs) for all Shoulder Procedures	Dr. Stephen Gallay, Lakeridge Health System / Dr. Joel Lobo, Lakeridge Health System
112	Co-Creating the Patient Declaration of Values – Every Voice Matters	Ms. Jill Sangha, London Health Sciences Centre
113	Custom-designed real-time patient surveying to improve patient experience at an acute care hospital	Mrs. Marilyn Kalmats, Niagara Health / Elaine Orlando
114	Capturing the patient experience to refine Telehomecare	Ms. Colleen Lackey, Ontario Telemedicine Network / Ms. Sherri McRobert, South West CCAC
115	Harnessing experiences of youth, family members and service providers for co-designing improvements in coordination across mental health services	Ms. Ashleigh Miatello, McMaster University / Dr. Gillian Mulvale, McMaster University
116	Whose voice are we hearing? The Equity in Engagement Project	Miss Lesley Moody, Cancer Care Ontario
117	It Takes a Village: Improving understanding and adherence to discharge instructions by uncovering patient and system-level enablers and barriers	Dr. Karen Okrainec, University Health Network / Mrs. Shoshana Hahn-Goldberg, Open Lab/ University Health Network
118	Engaging Paediatric Clients in the Conversation of Quality and Safety ... Meaningful Partnership	Ms. Sonia Pagura, Holland Bloorview Kids Rehabilitation Hospital / Ms. Laura Oxenham-Murphy, Holland Bloorview Kids Rehabilitation Hospital
119	Engaging Patients in Health System Transformation – The Formation of the Minister's Patient and Family Advisory Council	Ms. Jillian Paul, Ministry of Health and Long-Term Care
120	Improving Patient Safety through Never Event Action Teams – An Innovative Approach to Reducing Never Events	Mrs. Jennifer Quaglietta, North York General Hospital / Mrs. Renee Blomme, North York General Hospital
121	Partnering with Patients and Families to Deliver Innovative Patient- and Family-Centred Care Education	Mrs. Jennifer Quaglietta, North York General Hospital / Mr. Jamie Campbell, North York General Hospital
122	Comparison of Recruitment Strategies for Patient Engagement with Young Adults in Transition Care	Ms. Tracy Robinson, London Health Sciences Centre / Miss Kayla Brown, T1 Empowerment
123	Engaging Caregiver Partners in the Co-design of VHA Home HealthCare's Palliative Program	Mr. Enrique Saenz, VHA Home HealthCare
124	Caring Safely: Driving Preventable Harm to Zero with Patient Partners	Mrs. Kerseri Scane, University Health Network (UHN)
125	A Novel Collaborative Approach to Teach-back: Bringing Together a Patient Partner, Patient Education and Clinical Expertise	Ms. Leah Sultan-Khan, Patient & Family Education Coordinator, Toronto Western Hospital, University Health Network / Miss Kathryn Zander, Toronto Western Hospital, University Health Network
126	The Advisor Experience Survey: Development of a Tool to Evaluate the Engagement Experience of Patient and Family Advisors	Ms. Lucia Vanta, Cancer Care Ontario
127	CCO Advisor Connect: Development of a Social Media Tool to Improve Patient Engagement	Ms. Lucia Vanta, Cancer Care Ontario
128	Untapped Potential - Engaging in Meaningful Client & Family Partnerships to Drive High Quality Safe Care	Ms. Adrienne Zarem, Holland Bloorview Kids Rehabilitation Hospital
129	Engaging Patients and Families in designing a Better Patient Experience	Ms. Rosanne Zimmerman, Hamilton Health Sciences



Posters: Category 2 – Redesign the System to Support Quality Care

Author

201	Better Access, Better Outcomes. A Quality Improvement Mental Health Project for People with Persistent and Chronic Mental Illness Followed by an ACT Team	Ms. Shawwna Balasingham, Scarborough and Rouge Hospital / Ms. Joanne Fracassi, Scarborough and Rouge Hospital
202	Early integration of palliative care in Ontario: INTEGRATE Quality Improvement Project	Dr. Sandy Buchman, University of Toronto, Toronto / Dr. Frances Wright, Cancer Care Ontario
203	Cancer Care Ontario's Smoking Cessation initiative in Ontario's Regional Cancer Centres: Refining program implementation to support quality cancer care	Ms. Erin Cameron, Cancer Care Ontario
204	Congestive Heart Failure - An Innovative Approach to Care	Mrs. Wendy Cheung, North York General Hospital / Mrs. Susan Woollard, North York General Hospital
205	How bundled care change the journey for patients: A seamless cardiac surgery care experience for patients	Mrs. Rheta Fanizza, Saint Elizabeth Health Care
206	Utilization of a Multi-Pronged Methodology to Measure Patient Care Needs and Inform Staffing Models	Mrs. Tracey DasGupta, Sunnybrook Health Sciences Centre
207	Good Life with osteoArthritis from Denmark (GLA:D®), adapted for Canada	Dr. Aileen Davis, Division of Health Care and Outcomes Research, Krembil Research Institute / Mrs. Rhona McGlasson, Bone and Joint Canada
208	Medical Rehabilitation Redesign: One Team's Journey	Mrs. Jackie Eli, Sinai Health System / Mrs. Suetying Yu, Sinai Health System
209	Managing Back Pain and Opioid Prescriptions through Inter-Professional Teams:	Dr. Bruce Flynn, Belleville Nurse Practitioner Led Clinic (BNPLC)
210	A Post-Discharge Partnership Supporting Vulnerable Patients (APPS-VP)	Mrs. Gurwinder Gill, William Osler Health System
211	Regional Critical Care Response (RCCR) Program: An e-Health Initiative Providing Equity as a Dimension of Quality of Care	Ms. Edie Hart, Thunder Bay Regional Health Sciences Centre
212	Discharge Planning Pathway and Dashboard	Ms. Carol Hatcher, Humber River Hospital / Mr. Mehdi Somji, Humber River Hospital
213	Closing the Loop on Important Communication (CLIC)	Mr. Dean Henderson, Trillium Health Partners / Dr. Ben Fine, Trillium Health Partners
214	Improving the Medication Delivery Process in the Bluewater Health Emergency Department	Ms. Missie Jackson, Bluewater Health / Mrs. Channa Jensen, Bluewater Health
215	Virtual visits: Friend or foe of patient-centred care?	Mr. Chad Leaver, Canada Health Infoway
216	The Right Care, at the Right Time: The Impact of Implementing a Standardized Utilization Tool at a Mental Health Care Facility	Ms. Michelle Lynk, Ontario Shores Centre for Mental Health Sciences / Mrs. Beth Brannon, Ontario Shores Centre for Mental Health Sciences
217	High Risk Detection of Delirium and Dementia at Bridgepoint Active Healthcare: An Innovative Initiative of Scale and Spread	Prof. Susan MacRae, Bridgepoint Active Healthcare: Sinai Health System
218	Using Quality Improvement Plans to Enhance Osteoporosis Management	Mr. Saif Matti, Faulds Medicine Professional Corporation / Dr. Cathy Faulds, Faulds Medicine Professional Corporation
219	The Rehabilitative Care Alliance QBP Best Practices Initiative: Informing Rehabilitative Care Best Practice for Hip Fracture and Total Joint Replacement	Ms. Kelly McIntyre Muddle, Rehabilitative Care Alliance
220	Achieving Evidence-Based Best Practice Wound Care	Ms. Cheryl Nicholas, Toronto Central Community Care Access Centre
221	Enhancing Quality of Care in a Chronic Pain Clinic: Incorporating a Biopsychosocial Approach to the Management of Chronic Pain	Dr. Matilda Nowakowski, Chronic Pain Clinic, St. Joseph's Healthcare Hamilton / Mr. Graham Nishikawa, Chronic Pain Clinic, St. Joseph's Healthcare Hamilton
222	The Prevention of Error-Based Transfers (PoET) Project's Ongoing Spread Story: Beyond the Pilot Project	Dr. Jill Oliver, William Osler Health System / Dr. Paula Chidwick, William Osler Health System
223	Seamless Care Optimizing the Patient Experience (SCOPE)	Dr. Pauline Pariser, Department of Family Medicine and Community Medicine, University of Toronto
224	Cost of an Integrated Care Program to Reduce ED Visits During Diabetic Prisoner Court Hearings	Mr. Tim Pauley, Toronto Central Community Care Access Centre / Ms. Josie Barbita, Toronto Central Community Care Access Centre
225	Tracking the Implementation of New Models of Care in Complex Malignant Hematology Using a Monitoring Tool	Dr. Ada Payne, Cancer Care Ontario
226	Collaborative Medication Delivery Model in Community Care	Ms. Tiziana Pelusi, Peel Senior Link / Ms. Sonia Vitorino, Resident Care Pharmacy
228	Hospitals that Do Health Promotion: an Effective Way to Reorient Health Systems	Mr. Sharanyan Sathiyaseelan, Western University
229	Antimicrobial Stewardship in a Community Hospital	Mrs. Helen Shaw, Bluewater Health / Ms. Gayathri Radhakrishnan, Bluewater Health
230	Clinical and Cost Effectiveness Research into Walk In Counselling: A Comparison of Models for Delivery of Psychotherapy	Ms. Carol Stalker, Wilfrid Laurier University
231	Bringing Care Home: Initial Outcomes from an Inter-Organizational and Cross-Sectoral Geriatrics Community Outreach Team	Dr. Asenath Steiman, UHN-Toronto Rehab / Miss Agnes Kulinek, UHN-Toronto Rehab



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232	Equal treatment: Fracture Screening and Prevention Program is effective in balancing the gender gap in osteoporosis treatment of fragility fracture patients	Ms. Rebeka Sujic, St. Michael's Hospital / Mr. Ravi Jain, Osteoporosis Canada
233	Using Engagement to Facilitate Cultural Change: Developing and Implementing a Family Presence Policy at St. Michael's Hospital	Mrs. Erika Szego, St. Michael's Hospital
234	The Health Links Approach to Coordinated Care Planning: We Can't Afford to Not Do It	Mrs. Debbie Taylor, South Bruce Grey Health Centre / Ms. Sue McCutcheon, South West LHIN
235	Inception to Realization: Creating the Ultimate Hospital Experience	Ms. Tracey Taylor, Southlake Regional Health Centre / Ms. Betty Anne Whelan, Southlake Regional Health Centre
236	An Evidenced Based Care Model for Concussion in Ontario Workers	Dr. Aaron Thompson, Workplace Safety and Insurance Board
237	Failing Forward in Co-Design	Mr. Callum Tyrrell, Ontario Shores
238	Striving to kNOw Sepsis: The SickKids Inpatient Sepsis Pathway	Ms. Erin Vandeven, The Hospital for Sick Children / Ms. Julie Watson, The Hospital for Sick Children
239	Improving the availability of immediate breast reconstruction in Ontario: a quality initiative of the Surgical Oncology Program at Cancer Care Ontario	Ms. Amanda Veglia, Cancer Care Ontario
240	The SCI Knowledge Mobilization Network: Building infrastructure across a pan-Canadian community of practice to support best practice implementation	Mr. Saagar Walia, Parkwood Institute Research, Lawson Health Research Institute / Dr. Dalton Wolfe, Parkwood Institute Research, Lawson Health Research Institute
241	Off-Roaded in the Right Direction: Transforming Transitions for ALC Clients with Mental Health and Addiction Challenges	Mrs. Debra Walko, LOFT Community Services / Mrs. Heather McDonald, LOFT Community Services
242	A capacity planning model to examine patient care closer to home using Google Maps and data visualization	Ms. Audrey Wong, Cancer Care Ontario / Mr. Jonathan Wang, Cancer Care Ontario
243	The Effect of Triage Assessments on Identifying Inflammatory Arthritis and Reducing Rheumatology Wait Times in Ontario	Mr. Ed Ziesmann, The Arthritis Society / Dr. Vandana Ahluwalia, Ontario Rheumatology Association

Posters: Category 3 - Help Professionals and Caregivers to Thrive

Author

301	The interRAI Children's Algorithm for Mental Health and Psychiatric Services (ChAMhPs): A Tool for Determining Need and Urgency for Assessment and Services	Dr. Kim Arbeau, Child and Parent Resource Institute
302	The Client Voice Project	Mr. Janson Chan, York Region
303	Personalized Music for Dementia in Community Care	Ms. Catherine Chater, VHA Home Healthcare
304	Telepsychiatry at the Centre for Addiction and Mental Health: An Integrated Care Model	Dr. Allison Crawford, The Centre for Addiction and Mental Health (CAMH) / Ms. Eva Serhal, The Centre for Addiction and Mental Health (CAMH)
305	Healthy Foods in Champlain Hospitals: Investing in the health of our workforce through supportive retail food environments	Ms. Laurie Dojeiji, University of Ottawa Heart Institute
306	Quality Improvement & Effective Transitions in Long-Term Care: Helping Professionals & Caregivers to Thrive	Ms. Carrie Heer, St. Joseph's Health Centre Guelph
307	The Sepsis Module: Measuring the Return on Investment of an Interprofessional Education Tool for the Early Detection and Management of Sepsis	Mr. Enoch Ho, Hamilton Health Sciences / Ms. Michelle Kwan, McMaster University
309	Improving organizational capacity for high quality implementation: Evaluating the Practicing Knowledge Translation Course	Ms. Sobia Khan, St. Michael's Hospital / Ms. Shusmita Rashid, St. Michael's Hospital
310	Transforming Mental Health: Supporting Client Recovery Goals with E-QIPed Staff	Ms. Kathy King, CMHA-Cochrane Timiskaming
311	Longitudinal Findings from Ontario's Critical Care Workforce	Dr. Bernard Lawless, Critical Care Services Ontario / Ms. Cindy VandeVyvere, Critical Care Services Ontario
312	Benefitting from Being in the Spotlight: An inter-institutional collaboration to improve oral care in Saint-Luis Residence	Ms. Teresa Lee, Bruyère Continuing Care / Ms. Carolle Lepage, La Cité Collégiale
313	Development of an evidence-informed, theory-driven provider level intervention to improve opioid guideline adherence among family physicians	Dr. Pamela Leece, Public Health Ontario
314	Utilization study for Galaxy 12 paediatric outpatient clinics	Ms. Ashley Liu, Scarborough and Rouge Hospital
315	CQI - The HHS Way	Ms. Sandra Lloyd, Hamilton Health Sciences
316	Addressing Geriatric Pharmacotherapy Capacity in Waterloo Wellington: An Internet-Based Survey Needs Assessment	Ms. Janine Maitland, GeriMedRisk / Dr. Joanne Ho, Schlegel-University of Waterloo Research Institute for Aging (RIA)
317	Supporting Frail Elderly Homebound Patients through a Geriatric Outreach Team (GOT) – Shared Care Model	Ms. Tory Merritt, North York General Hospital / Ms. Sandra Iafate, Central Central Community Care Access Centre
318	Harnessing Multiple Quality Enablers to Improve Care Quality in Long-term Care: Ontario's Centres for Learning, Research and Innovation in Long-term Care	Ms. Raquel Meyer, Baycrest Centre for Learning, Research and Innovation in Long-term Care / Ms. Chelsea White, Schlegel Centre for Learning, Research and Innovation in Long-term Care



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319	Accelerating Quality Improvement with Dashboards: The use of visual management to align, prioritize, monitor, transfer knowledge and spread improvement	Mrs. Jennifer Quaglietta, North York General Hospital / Ms. Amanda Bell, North York General Hospital
320	The use of hybrid quality boards in building accountability to help staff and caregivers thrive	Mrs. Jennifer Quaglietta, North York General Hospital / Mr. Talha Hussain, North York General Hospital
321	Trigger Match: A beta test of a serious game to improve team based dementia care	Ms. Jennifer Reguindin, Baycrest / Dr. Raquel Meyer, Baycrest
322	Improving documentation for 'Treat and Release' patients in the emergency department	Ms. Victoria Woolner, University Health Network
323	Helping caregivers to thrive in Long-Term Care: Development and evaluation of educational tools to promote communication skills at the end-of-life	Mrs. Valerie Fiset, Algonquin College / Ms. Ruth Richardson, Algonquin College

Posters: Category 4 – Ensure Technology Works for All

Author

401	Panic Attacks? There's an App for that. Quality Improvement Work for Crisis Program Results in Increased Volumes and Better Patient Outcomes Using Technology	Ms. Shawna Balasingham, Scarborough and Rouge Hospital / Dr. David Gratzner, Scarborough and Rouge Hospital
402	Remote post-acute monitoring reduces CHF readmissions	Ms. Cindy Fajardo, Ontario Telemedicine Network / Ms. Sandra Mierdel, Ontario Telemedicine Network
403	From Reactive to Proactive: Improving COPD Management through an EMR Decision Support Tool	Ms. Lirije Hyseni, The eHealth Centre of Excellence
405	Adoption of digital health technologies by clinicians and Canadians, national and Ontario perspectives	Mr. Chad Leaver, Canada Health Infoway
406	Improving Access to Specialty Care for Frail Homebound Older Adults in Toronto Using a Novel Telemedicine-Based Model of Care	Dr. Samir Sinha, Healthy Ageing and Geriatrics, Sinai Health System / Ms. Nga Truong, Department of Nursing, Sinai Health System
407	Improving the Quality of Patient Care Through Technology and Inter-professional Collaboration	Ms. Yuki Wu, London Health Sciences Centre / Ms. Carly Henshaw, London Health Sciences Centre

Posters: Category 5 – Support Innovation and Spread of Knowledge

Author

501	Translating Knowledge from Medical Legal Claims to Improve Patient Safety	Ms. Sara Chow, Healthcare Insurance Reciprocal of Canada / Ms. Jodi Potter, Healthcare Insurance Reciprocal of Canada
502	Heel Pressure Ulcer Prevention	Ms. Debbie Hanna-Bull, Peterborough Regional Health Centre
503	Improving cardiometabolic risk in primary care through an innovative and effective team-based approach to diet and exercise: The CHANGE Program	Dr. Doug Klein, University of Alberta
504	High- versus Low-Intensity Prospective Audit and Feedback on Internal Medicine Wards and Impact on Antimicrobial Use at a Community Hospital	Dr. Bradley Langford, St. Joseph's Health Centre / Dr. Mark Downing, St. Joseph's Health Centre
505	A High Reliability Approach to Patient Safety	Ms. Michele Lindsay, Southlake Regional Health Centre / Ms. Julie Pike, Southlake Regional Health Centre
506	Interprofessional Geriatric Day Hospital Chronic Pain Management Benefits Sustained	Mrs. Greta Mah, North York General
507	A Continuous Quality Improvement Initiative to Reduce Imaging Utilization for Minor Head Injuries in the Emergency Department	Dr. Sameer Masood, University of Toronto / Dr. Lucas Chartier, University of Toronto
508	Innovation in Problem Solving: Co-designing an approach to reduce medication errors, using design thinking and Lean methodology	Ms. Mary McAllister, The Hospital for Sick Children / Ms. Lindsay Clarke, The Hospital for Sick Children
509	A prism approach: four lenses on obstetrical safety	Ms. Janice McVeety, Accreditation Canada
510	Enabling enhanced access to timely cancer statistics through an interactive mapping tool: Ontario Cancer Profiles	Mr. Todd Norwood, Cancer Care Ontario / Ms. Naomi Schwartz, Cancer Care Ontario
511	Integrated Patient Safety Action Plan	Ms. Chris Power, Canadian Patient Safety Institute
512	Routine Supplementation of Probiotics for Prevention of Necrotizing Enterocolitis in Premature Infants—a QI Project	Dr. Asaph Rolnitsky, Sunnybrook Health Sciences Centre
513	Reduction of CT Scan use in Emergency Department Patients with Recurrent Renal Colic	Dr. Dominick Shelton, Sunnybrook Health Sciences Centre
514	Social and Economic Impact of Hubs and Situation Tables - How They Are Transforming and Improving Care	Ms. Kerry-Lynn Wilkie, Langs / Mr. Bill Davidson, Langs



Posters: Category 6 – Monitor Performance with Quality in Mind

Author

601	Advancing the measurement of equity in health care through linked data	Dr. Sara Allin, Canadian Institute for Health Information
602	Stroke Prevention and AF Patients using Facilitated Quality Improvement	Ms. Nicola Banks, Myelin & Associates
603	Health Care Utilization Following Coordinated Care Planning – A Matched Analysis	Dr. Iwona Bielska, Hamilton Niagara Haldimand Brant Local Health Integration Network / Ms. Kelly Cimek, Hamilton Niagara Haldimand Brant Local Health Integration Network
604	Reducing Catheter-Associated Urinary Tract Infections in Gynaecology Patients in a Community Teaching Hospital	Ms. Hannah Brooks, North York General Hospital
605	Beyond the numbers: Learning from patients' written survey responses	Ms. Isabella Cheng, Sunnybrook Health Sciences Centre
606	Partners in Evaluation for Quality in Long-Term Care – A 360-Degree Evaluation Framework	Mrs. Michelle Crick, Bruyere Research Institute
607	Quality Improvement Fundamentals: Enabling sustainable change via system measurement and evaluation	Mr. Arun Dixit, North York General Hospital / Mr. Mike Sharma, North York General Hospital
608	I Can Push - Supporting Informed Choice for Women After a Prior Cesarean using a VBAC Bundle	Dr. Jessica Dy, The Ottawa Hospital
609	Managing the Performance of Health Systems: State of the Field and Research Agenda	Dr. Jenna Evans, Cancer Care Ontario
610	Using the interRAI Child and Youth Mental Health (ChYMH) Assessment to understand Child and Youth Mental Health in Ontario	Ms. Andrea Fleischhauer, Child and Parent Resource Institute
611	Unnecessary Care in Canada: Measuring Choosing Wisely Recommendations	Ms. Katerina Gapanenko, Canadian Institute for Health Information
612	Impact of immediate audit and feedback to physicians regarding adherence to updated transfusion guidelines in a community hospital	Dr. Debra Hutchinson, Joseph Brant Hospital / Dr. Wes Stephen, Joseph Brant Hospital
613	Data Surveillance: taking a closer look at the quality of Ontario's data	Ms. Maureen Kelly, Canadian Institute for Health Information / Willemse Chrissy,
614	Improving opioid guideline adherence: evaluation of a multifaceted, theory-informed pilot intervention for family physicians	Dr. Pamela Leece, Public Health Ontario
615	Setting Benchmarks for Rehabilitative Care: Determining and Reporting Benchmarks	Ms. Charissa Levy, Rehabilitative Care Alliance / Ms. Rebecca Ho, Rehabilitative Care Alliance
616	The Baby Friendly Initiative (BFI) journey at Scarborough and Rouge Hospital (SRH)	Ms. Ashley Liu, Scarborough and Rouge Hospital
617	Assessing Medical Team Discussions of Sedation, Pain, and Delirium: A Quality Improvement Initiative in the ICU	Miss Meghan McKay, Kingston General Hospital
618	Evaluating Quality Management Program Reports: Overview and Lessons Learned	Ms. Kaileah McKellar, College of Physicians and Surgeons of Ontario
619	Measuring EMR Data Quality Improves Care as Well as Quality and Use of EMR Data	Ms. Carol Mulder, Association of Family Health Teams of Ontario / Mr. Jamie Sample, Association of Family Health Teams of Ontario
620	Barriers and facilitators to use of a maternal newborn audit and feedback system in Ontario: A case study comparison	Mrs. Jessica Reszel, Better Outcomes Registry & Network (BORN) Ontario and Children's Hospital of Eastern Ontario (CHEO) Research Institute / Dr. Sandra Dunn, Better Outcomes Registry & Network (BORN) Ontario and Children's Hospital of Eastern Ontario (CHEO) Research Institute
621	Achieving Quality & Value via Integrated Operations Management Planning & Performance Monitoring	Dr. Jackie Schleifer Taylor, London Health Sciences Centre
622	Identifying quality indicators for General Internal Medicine hospital care, a GEMINI project	Ms. Sonam Shah, University of Toronto, Faculty of Medicine / Ms. Annie Wang, University of Toronto, Faculty of Medicine
623	Managing an Influenza Outbreak in a Community Hospital	Mrs. Helen Shaw, Bluewater Health / Mrs. Danielle Huston, Bluewater Health
624	The Power of Data to Improve Practice - Safe Medication Administration	Mrs. Heather Sulkers, Centre for Addiction and Mental Health
625	The effect of an electronic audit and feedback system on six key performance indicators in Ontario: The BORN Maternal Newborn Dashboard	Dr. Deborah Weiss, Better Outcomes Registry & Network (BORN) Ontario and Children's Hospital of Eastern Ontario (CHEO) Research Institute
626	Efficiency in the Operating Room: Improving First Case Starting Times	Mr. Ryan Wood, Cancer Care Ontario



Posters: Category 7: Build a Quality Driven Culture

Author

701	Building a Quality Driven Culture: a path to Health Equity	Miss Leslie Barnes, Services and Housing In the Province (SHIP)
702	An Interdisciplinary Lung Cancer Clinic: A Quality Improvement Pilot Project to Decrease Time to Assessment and Treatment Following a New Diagnosis of Lung Cancer	Mrs. Erin Brown, South East Regional Cancer Program
703	Ontario Ethics Quality Improvement Network (OEQIN): A New Community of Practice Promoting Patient Centred Care and System Efficiency	Dr. Paula Chidwick, William Osler Health System / Dr. Jill Oliver, William Osler Health System
704	Improving handover from cardiac surgery to cardiac recovery unit	Ms. Lauren Crosby, Schulich School of Medicine and Dentistry / Mr. Thomas So, Schulich School of Medicine and Dentistry
705	Measuring Health Equity in TC LHIN: Collecting and Using Patient/Client Demographic Data in Health Care Organizations	Ms. Marilyn Kanee, Sinai Health System / Ms. Caroline Bennett-AbuAyyash, Sinai Health System
706	Improving Transitions for Complex Care Populations from SickKids to Holland Bloorview	Dr. Tomasz Czarny, Hospital for Sick Children / Ms. Nadia Tavernese, Hospital for Sick Children
707	Improving the advance care planning process for general medicine in the acute care setting	Ms. Wendy Kingsburgh, Sunnybrook Health Sciences Centre
708	Simcoe County Community Paramedicine Partnership with the NSM Health Links and SSNYR HL	Mr. Kyle MacCallum, County of Simcoe Paramedic Service
709	Improving the consistent use of Outcomes Measures in pediatric rehabilitation	Ms. Joanne Maxwell, Holland Bloorview Kids Rehabilitation Hospital / Ms. Andrea Hatherell, Holland Bloorview Kids Rehabilitation Hospital
710	Improving Specimen Collection Quality and Patient Safety; an Interprofessional Practice Model at Work	Mrs. Susan Mcilroy, Kingston General Hospital
711	Innovating Undergraduate Medical Education Curriculum with Interprofessional Patient Safety and Quality Improvement Projects	Dr. Scott McKay, Western University
712	Building Innovation Capacity – Operations Research and Big Data at Scarborough Rouge Hospital	Mr. Alfred Ng, Scarborough Rouge Hospital
713	Changing Operating Room Traffic Culture to Reduce Surgical Site Infections	Ms. Mahsa Sadeghi, Sunnybrook Health Sciences Center / Dr. Avery Nathens, Sunnybrook Health Sciences Center