



How are we Engaging Patients, Caregivers, and Families in the Health Link Approach to Care?

Please join us for the Health Links Community of Practice Webinar.

Wednesday, February 21, 2018
12:00 p.m. – 1:00 p.m.

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Learning Objectives:

- Describe what Patient Engagement is, and how it supports high quality health care.
- Become familiar with Health Quality Ontario's Patient Engagement Framework.
- Understand how patients are being engaged and highlight collaboration activities for the Health Links approach to care.
- Hear first-hand from a patient representative on how they became involved & what keeps them engaged.
- Learn about resources to guide you in planning for, implementing, and evaluating Patient Engagement activities.
- Hear about the experiences of your colleagues and how these practices may be implemented in your local Health Link.

Presenters:

AROW Health Link Client Engagement Partnership Experience

Adele Muldoon, Chair, Client Experience Partnership, Arnprior Region and Ottawa West Health Link

Joshua Hambleton, Project Manager, Arnprior Region and Ottawa West Health Link

Engaging Patients Along the Health Link Continuum

David Jeffery, Executive Director – Chigamik Community Health Centre

Christine Ralhan, Project Manager – North Simcoe Community Health Link

Tammy Stadt, Patient Representative - North Simcoe Community Health Link

Health Link Patient Feedback Evaluation

Karen Lusignan, RN BScN, Executive Director of the Atikokan Family Health Team, District of Rainy River Health Link

Bridget Davidson, Health Information Management Practicum Student, Ryerson University, Atikokan Family Health Team, District of Rainy River Health Link.

Patient Engagement: A Spectrum of Approaches

Stephanie Lagosky, Knowledge Translation and Exchange Specialist Patient, Caregiver and Public Engagement, Health Quality Ontario

Moderated By:

Lorri Eckler, Director, QI, Program Delivery - Health Quality Ontario

Please email HLHelp@hgontario.ca for more information.

Health Quality Ontario

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