

## Session 7

### Achieving Transformational Change in a Complex Environment: Perspectives from Thought Leaders

#### Helen Angus, MA



Helen Angus is the Associate Deputy Minister, leading the Ministry of Health and Long-Term Care's Transformation Secretariat. The Secretariat provides health system leadership, works to improve organization, tracking and reporting for the Ministry transformation and leads related stakeholder engagement and change management. Previously, Helen was vice-president of the Ontario Renal Network at Cancer Care Ontario, where she led a number of quality and funding initiatives. Helen was also vice-president, Research and Analysis, at the Canadian Institute for Health Information where she developed and executed high impact programs using CIHI's data stores.

Helen has been published on quality improvement, performance management and access to care. She has a Master of Science in Planning from the University of Toronto.

#### Mary Kardos Burton



A leader in health and the social services sectors, formerly holding positions with the Ministry of Health and Long-Term Care as Assistant Deputy Minister of the Acute Services Division and of the Community Health Division, senior executive positions with the Ministry of Community and Social Services and at the federal-provincial level, co-chair of the Advisory Committee on Population Health and Health Security, which recommended strategies to provincial and territorial ministers on public health issues.

Mary is currently Interim Vice President at Health Quality Ontario with responsibility for Integrated Quality Programs, she also serves on the board of trustees at Holland Bloorview Kids Rehabilitation Hospital and Belmont House retirement and long-term care home.

## Sheldon Levy



Sheldon Levy is President and Vice-Chancellor of Ryerson University, and well-known as a postsecondary transformer. He champions student initiative and ingenuity, academic programs and research that challenge the status quo, innovative partnerships, and visionary city-building.

This summer the Ryerson Digital Media Zone, the phenomenon launched in 2010 that has incubated 92 start-ups and created 700 jobs, signed an agreement with the Bombay Stock Exchange Institute, taking Ontario entrepreneurial leadership international. This year Sheldon was named one of Toronto Life's 50 most influential people in the city, and received the CEO Award of Excellence from the Canadian Public Relations Society.

## Dr. Tim F. Rutledge



Dr. Tim Rutledge, President and CEO of North York General Hospital (NYGH) since 2010, has focused on building a strong values-based culture as a foundation to the Hospital's pursuit of excellence in integrated patient-centred care. With a background in Emergency Medicine, Tim has held a number of leadership positions. He is sought out as a writer and speaker on education, leadership capacity building and physician engagement.

His work in education has been recognized with a number of awards, including University of Toronto's esteemed W. T. Aikins Award. He is an Associate Professor in the Department of Family and Community Medicine at University of Toronto. Tim has been a member of the NYGH Board of Governors since October, 2010

## Dr. Jeffrey Turnbull



Dr. Turnbull is co-founder and Medical Director of Ottawa Inner City Health. He has a Doctorate in Medicine from Queen's University and specialty certification in internal medicine through the Royal College of Physicians and Surgeons of Canada. Jeffrey is currently Chief of Staff at The Ottawa Hospital and National Medical Advisor for Correction Services Canada.

He is a dedicated medical educator with an interest in poverty and health inequity. Jeffrey is the recipient of several national and international grants and awards, including the Order of Canada.

## Terry Young



Mr. Terry Young is Vice-President – Corporate and Employee Relations, responsible for managing the IESO's many external and internal relationships. His accountabilities include human resources, corporate strategy, government and regulatory affairs, customer relations, communications and marketplace training. He is responsible for the IESO's stakeholdering processes, including the Stakeholder Advisory Committee which provides advice and recommendations on market development and planning decisions. Mr. Young also acts as the IESO's representative on the Ontario Smart Grid Forum.

A well-known spokesperson with 30 years of experience in the electricity industry, Mr. Young started his career as a journalist with Canadian Press-Broadcast News. He also serves as President, Ontario Branch of the Kidney Foundation of Canada. Mr. Young has been with the IESO since 2002.