

[*Title cards:*]

1. In its annual review of Ontario's health system
2. Health Quality Ontario reveals a new perspective
3. on quality care for all

[*V/O begins:*]

Health Quality Ontario is offering those who live in the province the broadest portrayal of quality health care, to date.

[*Cut to interview w/ lower third:*]

“To broaden the lens, we worked with experts across the system ...and incorporated new areas to monitor and measure. So the significance of this latest report lies in this newfound perspective. Areas in need of attention are clear – and that allows the system to better focus its efforts.”

[*V/O:*]

A new chapter on palliative care reveals one such area in need... more notably as the population ages.

[*Cut to interview w/ lower third:*]

“We've applied a health equity lens to many areas throughout the report – this is another new addition – and so, this, too, has allowed for a fuller picture of quality care in the province.”

[*V/O:*]

Health equity is not the equal dividing of resources so that everyone gets the same...

Rather - it's an approach where factors like income, race, language, geographic location, and disability don't impede health.

This report, however, reveals gaps in equitable care - and therefore, gaps in a key aspect of health care quality.

[*Cut to interview w/ lower third:*]

“With these areas under the spotlight, there is reason to be hopeful. Reporting on unwarranted variations in the past has led to improvements. Concerted efforts have been key – where we saw legislation, policy, and public reporting working in tandem. So this report really is an important catalyst for those working in the system to work towards quality improvement - where it's needed most.”