

Are you a **family physician or nurse practitioner** practising in the North West LHIN?

Do you need **real-time point-of-care support** when making decisions about opioid prescribing?

## CALL THE NEW OPIOID PRESCRIBING HOTLINE: 1-866-939-6464

A **drug information pharmacist** will answer your questions about:

- **Tapering**—*How do I taper patients off a specific opioid?*
- **Switching**—*How do I switch from one opioid to another (or to a non-opioid option)?*
- **Interactions**—*Are there potential interactions with other medications?*
- **Withdrawal**—*What medications or other strategies can I use to minimize withdrawal symptoms for patients?*

**Calls will be answered from 8 a.m. to 8 p.m. ET, Monday to Friday\***

*\*If volumes are high, calls will be returned as soon as possible (within a guaranteed 4-hour time frame).*

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*This hotline is a proof-of-concept project offered in the North West, North East and Hamilton Niagara Haldimand Brant LHIN catchment areas to assess feasibility and demand for this service.*

For non-urgent questions best addressed by a physician specialist, consider:

1. Using the **Ontario eConsult Program**: For more information or to register, contact [support@ontariomd.com](mailto:support@ontariomd.com)
2. Joining the **Medical Mentoring for Addictions and Pain Network**: For more information, contact [ocfpmentoring@ocfp.on.ca](mailto:ocfpmentoring@ocfp.on.ca)

Visit the [Ontario Pain Management Resources](#) – a coordinated program of tools and resources from partner organizations across the province that's updated regularly.