



No limit to better: Leading quality improvement at St. Michael's Hospital

Quality Rounds Ontario connects the quality community, supports innovation and fosters knowledge exchange. Participate via OTN site, in-person or webinar.

Monday, November 21, 2016
12:00 to 1:00 p.m.

Learning Objectives:

- Learn how this large, academic hospital is taking on the quality challenge of making every patient and family interaction the best possible experience
- Hear a CEO's perspective on how organizations can support and drive culture change at every level
- Discuss the importance of fostering innovation, imitation and efficiency in the complex health care context

Dr. Robert J. Howard, MD, MBA, President and CEO, St. Michael's Hospital



Dr. Robert J. Howard has been President and CEO of St. Michael's Hospital since 2009. He is a cardiologist known for bringing a comprehensive quality improvement (QI) program to the downtown Toronto academic hospital. Prior to his appointment as President and CEO, Dr. Howard was the Chief Medical Officer and Executive Vice-President of programs and education at St. Michael's. Dr. Howard has an undergraduate degree in industrial engineering from the University of Toronto, a medical degree from McMaster University and an Executive MBA from the Richard Ivey School of Business. He is a professor of medicine at the University of Toronto and is a board member for the Healthcare Insurance Reciprocal of Canada (HIROC) and the Health Force Ontario Marketing and Recruitment Agency (HFO-MRA).

Moderated By: Dr. Joshua Tepper, MD, MPH, MBA President and Chief Executive Officer, Health Quality Ontario

Attend via Ontario Telemedicine Network:
Event ID: 60934294

Attend in person:
St. Michael's Hospital
Allan Waters Family Auditorium in the Li Ka Shing Knowledge Institute
209 Victoria St,
Toronto, Ontario M5B 1T8

To participate by videoconference, contact your local OTN Coordinator to reserve a room and system at your site. If you do not know your local Telemedicine Coordinator contact OTN Scheduling Services at 1-866-454-6861. If you are an OTN Telemedicine Coordinator, you can register for this event via Ncompass.

Cannot join via OTN? View by the webinar link: <http://webcast.otn.ca/mywebcast?id=60934294>



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If you are interested in hosting Quality Rounds Ontario in partnership with Health Quality Ontario, or if you have any suggestions for topics, please contact us at KTE@hqontario.ca

St. Michael's
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Inspiring Science.



MAINTENANCE OF CERTIFICATION
Attendance at this program entitles certified Canadian College of Health Leaders members (CHE/Fellow) to 0.5 Category II credits for each Quality Rounds Ontario towards their maintenance of certification requirement.

This **Group Learning** program has been certified by the College of Family Physicians of Canada and the Ontario Chapter for up to 1.0 Mainpro+ credits.