

# Safety in Long-Term Care: 2024/25 QIP Highlights and Key Takeaways

In 2024/25, 612 long-term care (LTC) homes submitted Quality Improvement Plans (QIPs), including 578 individual homes and 34 from multisite or multisector organizations. This summary shares insights from the Safety sections in these QIPs.

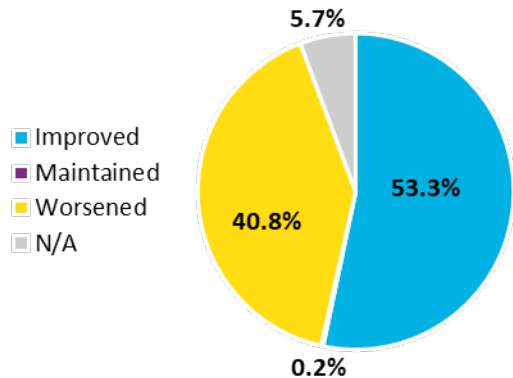
## Progress Report

**486** homes reported progress on the Antipsychotics indicator

**88%** of change ideas (1,041 out of 1,185) were implemented

**164** homes performed better than their 2023/24 target

Change in Antipsychotics indicator performance of Ontario LTC homes between their 2023/24 and 2024/25 QIPs



## Narrative

Most homes indicated:



“Just” and “patient safety” cultures within their home



Formal processes to identify, report, track, trend, and review incidents



Committees or groups dedicated to patient safety work



Analysis findings are used to guide areas of focus, education efforts, policy or process revisions, and prevention strategies



Increasing resident and family involvement in committees, councils, and care conferences

## Progress Report Bright Spot

**Belvedere Heights** (North East Region) achieved a 40% improvement in their performance on the Antipsychotics indicator, with a decrease from 32% in their 2023/24 QIP to 19% in their 2024/25 QIP, reflecting substantial progress.

The home implemented 3 change ideas to enhance resident safety:

1. Tech solutions like Obie projectors to improve access to meaningful programs
2. Montessori-based activities to engage residents based on their past roles and preferences
3. Ongoing BSO Champion Education on dementia care techniques such as GPA and Montessori methods

The team celebrated 3 successes through these initiatives:

1. Raised funds for 3 interactive Obie projectors, enhancing cognitive, physical, and social stimulation
2. 24 staff members completed Dementia-ability training, enabling the design of personalized, resident-centred activities
3. Enhanced training continues, with plans to expand education on managing delirium, depression, and dementia in 2024

## Workplan

**500** homes selected at least 1 **matrix** indicator within the Safety theme.



**422** homes selected the Antipsychotics indicator

- Average current performance: **21%**
- Performance of homes that didn't select this indicator: **19%**



**411** homes selected the Falls indicator

- Average current performance: **16%**
- Performance of homes that didn't select this indicator: **15%**

**208** homes included at least 1 **custom** indicator within the Safety theme.

**146** homes included a custom indicator related to Pressure Injuries

**98** homes included a custom indicator related to Physical Restraints

To review the data and learn more about the QIPs submitted, visit [Query QIPs](#).