Quorum grows as open QI community

Continuity of care, stewardship of antibiotic use and palliative care are just a few of the topics that have been raised on Quorum, Health Quality Ontario's open online community dedicated to quality improvement (QI), where members collaborate to learn from each other, share experiences and support innovation from idea inception through to meaningful improvement.

Since its launch in April, Quorum has seen participation from a number of health quality experts in Ontario, as well as the creation of a number of groups dealing with areas of interest such as long-term care and surgical QI.

Continuity of care is one topic that has gained traction on Quorum – starting with one of the site's first posts, where OntarioMD Chief Medical Information Officer Dr. Darren Larsen discussed why transitions in care are so difficult. Dr. Larsen's post remains the most viewed on the site.

Most recently, Dr. Adalsteinn Brown, Chair of Public Health Policy and Interim Dean of the Dalla Lana School of Public Health at the University of Toronto, also <u>addressed the issue of continuity of care</u>.

"Although continuity of care promises several benefits, we rarely think about the ways our systems support continuity and help us realize the benefits of continuity," Brown writes. He goes on to conclude that "continuity of care is everyone's business, but what we need to do to support continuity at one level (build strong team-based approaches to care) is different from what we need to do at a different level (integrate institutions and professionals across sectors)."

Quorum also houses a space for people to describe their QI projects. Forty-six unique projects are already posted on Quorum, and this section has proven to be one of the most popular to date. These projects include one aimed at reducing same-day operating room delays and cancellations from SickKids, and another aimed at improving resident outcomes in the Central West Local Health Integration Network (LHIN).

Quorum's Q&A section was developed in response to a desire from those working in QI to give and receive support. The page has already featured discussions on topics such as the <u>most valued QI tools</u> and resources members rely on, and another on <u>how hospitals, LHINs and family health teams are tackling the issue of opioid use</u>.

With over 600 members to date, the Quorum community is rapidly growing, and welcomes those working in QI who have yet to join the quality conversation to do so.

As Dr. Larsen and Lee Fairclough, Vice President of Quality Improvement for Health Quality Ontario, wrote earlier this summer in *Hospital News*: "Quorum was built for you, but needs your participation to be successful."