

**Lunch & Learn 1: Health Links: Improving Care for Complex Patients**

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Moderator: Sandie Seaman and Michael Robertson

Time: 11:45am-1:00pm

Room: 701B

#	Abstract Presentation Title	Presenting Author	Organization	Email Contact
1	Solo Practitioners in Need	Dr. Pauline Pariser	Mid West Toronto Health Link/UHN	<a href="mailto:paulinepariser@sympatico.ca">paulinepariser@sympatico.ca</a>
2	eNotifications: Improving the Coordination of Care for Complex Patients	Dr. Darren Larsen	OntarioMD	<a href="mailto:darren.larsen@oma.org">darren.larsen@oma.org</a>
3	Improving Care for Medically Complex Patients Through Innovative Discharge Programs	Amber Curry	Rouge Valley Health System	<a href="mailto:acurry@rougevalley.ca">acurry@rougevalley.ca</a>
4	Care Conferencing: An Essential Tool to Drive Reductions in Avoidable Emergency Department Utilization for Complex Health Links Patients	Anne Mckye	Trillium Health Partners.ca	<a href="mailto:Anne.Mckye@trilliumhealthpartners.ca">Anne.Mckye@trilliumhealthpartners.ca</a>
5	Rural Hastings Health link : System Navigation in Primary Care	Lyn Linton	Gateway Community Health Centre	<a href="mailto:llinton@gatewaychc.org">llinton@gatewaychc.org</a>
6	Keeping At-Risk High Needs Clients on the Radar – The Community Agency Notification (CAN) Program	John Klich	WoodGreen Community Services - Don Valley Greenwood Health Link	<a href="mailto:jklich@toronto.ca">jklich@toronto.ca</a>

## Lunch & Learn 2: Equity as a Critical Dimension of Health Care

Moderator: Susan Taylor

Time: 11:45am-1:00pm

Room: 715AB

#	Abstract Title	Author	Affiliation	Email
1	Reducing Neonatal Abstinence Syndrome: Integrating Opioid Substitution and Tapering in Prenatal Care	Dr. Lianne Gerber Fin	Sioux Lookout Meno Ya Win Health Centre	<a href="mailto:gerberfinn@gmail.com">gerberfinn@gmail.com</a>
2	Seasonal Agricultural Worker Health Services: Improving Health Equity for a Marginalized Population	Tricia Gutierrez	Grand River Community Health Centre	<a href="mailto:SRalph@grchc.ca">SRalph@grchc.ca</a>
3	Treating the "Difficult to Treat": an Innovative, Community-Based, Collaborative Care Model of Hepatitis C Treatment and Support	Jason Altenberg	South Riverdale Community Health Centre	<a href="mailto:jaltenberg@srhc.com">jaltenberg@srhc.com</a>
4	Regional Critical Care Response (RCCR) Program: An e-Health Initiative Providing Equity as a Dimension of Quality of Care	Dr. Michael Scott	Thunder Bay Regional Health Science Centre	<a href="mailto:scottm@tbh.net">scottm@tbh.net</a>
5	Improving Access to Emergency Care in Rural Communities - Our Journey	Dr. Shailesh Nadkarni	National Research Corporation Canada	<a href="mailto:snadkarni@nationalresearch.ca">snadkarni@nationalresearch.ca</a>
6	New Approaches to Achieving Health Equity: Design and Development of the Toronto Urban Telemedicine Initiative	Samantha Sager	Centre for Research on Inner City Health	<a href="mailto:SagarS@smh.ca">SagarS@smh.ca</a>

### Lunch & Learn 3: Putting Data in the Hands of Providers

Moderator: Gail Dobell

Time: 11:45am-1:00pm

Room: 701A

#	Abstract Title	Author	Affiliation	Email
1	Embracing Technology to Enhance Healthcare Quality	Dr. Greg Armstrong	Couchiching Community Health Link	<a href="mailto:j.g.armstrong@cfht.ca">j.g.armstrong@cfht.ca</a>
2	Developing Primary Care Measures that Matter: Creating a CHC Primary Care Dashboard	Jennifer Rayner	Ontario Community Health Centres	Jennifer Rayner <a href="mailto:JRayner@lihc.on.ca">JRayner@lihc.on.ca</a>
3	Identifying Patient Delirium: Relying upon Screening is Not Enough	Jocelyn Denomme	Sunnybrook Health Sciences Centre	<a href="mailto:jocelyn.denomme@sunnybrook.ca">jocelyn.denomme@sunnybrook.ca</a>
4	Paper-Based to Electronic: Creating Patient-Centred Healthcare for Seniors by Placing Health Data at the Fingertips of Providers and Patients	Helen Brenner	QoC Health	<a href="mailto:hbrenner@nhh.ca">hbrenner@nhh.ca</a>
5	Access to Care Surgeon Dashboard: Solution to Provider- Level Reporting	Claudia Zanchetta	Cancer Care Ontario	<a href="mailto:claudia.zanchetta@cancercare.on.ca">claudia.zanchetta@cancercare.on.ca</a> ; <a href="mailto:ryan.wood@cancercare.on.ca">ryan.wood@cancercare.on.ca</a>
6	Supporting Quality Care in the Home Care Setting	Cheryl Reid-Haughian	ParaMed Home Health Care	<a href="mailto:creidhaughian@paramed.com">creidhaughian@paramed.com</a>

## Lunch & Learn 4: Improving Patient Care through Patient Engagement and Empowerment

Moderator: Corey Bernard and Crystal Chin

Time: 11:45am-1:00pm

Room: 716

#	Abstract Title	Author	Affiliation	Email
1	Creating a Culture of Patient and Family Centred Care in Ontario Hospitals	Erica Bridge	Brock University	<a href="mailto:erica.bridge2@brocku.ca">erica.bridge2@brocku.ca</a>
2	Patient Oriented Discharge Summaries (PODS): Early Adopters of the Initiative Share Their Learnings on Improving the Patient Experience of Discharge	Shoshana Hahn Goldberg	OpenLab, University Health Network	<a href="mailto:Shoshana.Hahn-Goldberg@uhn.ca">Shoshana.Hahn-Goldberg@uhn.ca</a>
3	Engaging Patients to Improve an Academic Health Sciences Centre - How Sunnybrook is Engaging Patients in Research, Teaching, and Patient Care	Craig DuHamel	Sunnybrook Health Sciences Centre	<a href="mailto:Craig.DuHamel@sunnybrook.ca">Craig.DuHamel@sunnybrook.ca</a>
4	Smart Technologies for Mental Health Management	Laura Warner	Western University	<a href="mailto:Laura.Warner@lhsc.on.ca">Laura.Warner@lhsc.on.ca</a>
5	Learning with and From One Another; Patients and Providers on the Same Improvement Path	Valentina Constantinescu	St. Joseph's Healthcare	<a href="mailto:vconstan@stjosham.on.ca">vconstan@stjosham.on.ca</a>
6	Creating High Quality Initiatives by Meaningfully Including People Living with Dementia	Hickman, Kathy	Alzheimer Society of Ontario	<a href="mailto:KHickman@alzheimeront.org">KHickman@alzheimeront.org</a>

## Lunch & Learn 5: Quality Based Procedures

Moderator: Erik Hellsten

Time: 11:45am-1:00pm

Room: 714AB

#	Abstract Title	Author	Affiliation	Email
1	Establishing a foundation for QBP Performance: Driving Quality in Health Records and Documentation at TSH	Devee Perna	The Scarborough Hospital	<a href="mailto:dperna@tsh.to">dperna@tsh.to</a>
2	Improving the Care-Experience by Integrating the QBP on Discharge for Patients with COPD	McCormick, Loretta G.	Cambridge Memorial Hospital	<a href="mailto:lmccormick@cmh.org">lmccormick@cmh.org</a>
3	The Ottawa Hospital COPD Outreach Program	Wendy L. Laframboise	The Ottawa Hospital	<a href="mailto:wlaframboise@toh.on.ca">wlaframboise@toh.on.ca</a>
4	Implementing a System-Wide Engagement Strategy to Support Collection of Stroke Rehabilitation Intensity Data across Ontario	Sylvia Quant	North & East GTA Stroke Network	<a href="mailto:Sylvia.Quant@sunnybrook.ca">Sylvia.Quant@sunnybrook.ca</a>
5	An INSPIRED Approach to Chronic Obstructive Pulmonary Disease: Improving Care and Creating Value	Jennifer Verma	Canadian Foundation for Healthcare Improvement (CFHI)	<a href="mailto:Jennifer.Verma@cfhi-fcass.ca">Jennifer.Verma@cfhi-fcass.ca</a>
6	Implementation of a Quality Based Procedure Congestive Heart Failure Care Pathway	Jennifer Kim	Sunnybrook Health Sciences Centre	<a href="mailto:Chaitali.Desai@sunnybrook.ca">Chaitali.Desai@sunnybrook.ca</a>