

Measuring Primary Care Patient Experiences to Improve Care

Featured Speakers:

Leeann Whitney



Leeann Whitney, a Masters prepared registered nurse with a BScN, is in her 4th year as Executive Director of the North Bay Nurse Practitioner-Led Clinic (NBNPLC). Previously she worked as the Director of Infectious Disease/Environmental Health at the North Bay Parry Sound District Health Unit, and has a broad background in teaching Nursing at both Community College and University levels. In her volunteer time, she has enjoyed sitting on both the North Bay Children Treatment Centre board and the North Bay Regional Health Centre boards, and is the past Chair of the Quality Committee at North Bay Regional Health Centre.

Roger A. Boyer II



Since October 2011, Roger is working within the N'Mninoeyaa Aboriginal Health Access Centre as the Primary Health Care Manager providing "air support" to the primary health care providers within the eight First Nations/Partner Sites from Sault Ste. Marie to Sudbury. As a manager, he is a certified Improvement Advisor (IA) from the Institute of Healthcare Improvement as well as hold the CHE professional designation from the Canadian College of Health Leaders. Through his eyes, healthcare is a microsystem which surrounds the client to improve their wellness.